

This Privacy Policy describes how holycreationscomics.com (the “Site” or “we”) collects, uses, and discloses your Personal Information when you visit or make a purchase from the Site.

Introduction:

At Holy Creations Comics.

we are committed to protecting and maintaining the privacy and security of our Clients', Partners', Colleagues', and Customers' personal information. This Privacy Policy outlines how we collect, use, and safeguard this information.

Information We Collect:

- When you visit our website or use our products or services, we may collect personal information such as your name, email address, phone number, and address.
- We also collect non-personal information, such as your IP address, browser type, and device information, to help us improve our services and website functionality.
- We may use cookies and similar technologies to track user activity on our website and personalize your experience.

How We Use Your Information:

- We use the information we collect to process orders, provide customer support (and billing), and improve our products and services.
- We may also use your information to send you marketing and promotional materials, but you can opt out of receiving these communications at any time.

Sharing Your Information:

- We do not sell, trade, or rent your personal information to third parties.
- We may share your information with trusted third-party service providers who help us deliver our products and services, but they are required to keep your information confidential and secure.

Data Security:

- We take the necessary measures to safeguard your personal information from unauthorized access, disclosure, alteration, and deletion.
- Our website is secure and encrypted to ensure the protection of your data.

Accessing and Updating Your Information:

- You can access, update, or delete your personal information by contacting our customer support team.
- You have the right to request a copy of the data we hold about you and to ask us to correct any inaccuracies.

Children's Privacy:

- Our products and services are not intended for anyone under the age of 18. We do not knowingly collect personal information from children.

Changes to this Privacy Policy:

- We may update this Privacy Policy from time to time. We will notify you of any significant changes by email or by posting a notice on our website.

By using our products and services, you agree to the collection and use of your information as outlined in this Privacy Policy. If you have any questions or concerns about our privacy practices, please contact us at (570) 257-2511.

***More details regarding the above information
found below!***

Contact

After reviewing this policy, if you have additional questions, want more information about our privacy practices, or would like to make a complaint, please contact us by e-mail at holycreationscomics@gmail.com or you can call us at the phone number listed above.

Collecting Personal Information

When you visit the Site, we collect certain information about your device, your interaction with the Site, and information necessary to process your purchases. We may also collect additional information if you contact us for customer support. In this Privacy Policy, we refer to any information about an identifiable individual (including the information below) as “Personal Information”. See the list below for more information about what Personal Information we collect and why.

- Device information
 - Purpose of collection: to load the Site accurately for you, and to perform analytics on Site usage to optimize our Site.
 - Source of collection: Collected automatically when you access our Site using cookies, log files, web beacons, tags, or pixels!
 - Disclosure for a business purpose: shared with our processor Inc Authority and Spod.
 - Personal Information collected: version of web browser, IP address, time zone, cookie information, what sites or products you view, search terms, and how you interact with the Site.
- Order information
 - Purpose of collection: to provide products or services to you to fulfill our contract, to process your payment information, arrange for shipping, and provide you with invoices and/or order confirmations, communicate with you, screen our orders for potential risk or fraud, and when in line with the preferences you have shared with us, provide you with information or advertising relating to our products or services.
 - Source of collection: collected from you.
 - Disclosure for a business purpose: shared with our processor Inc Authority and Spod.
 - Personal Information collected: name, billing address, shipping address, payment information (including credit card numbers), email address, and phone number.
- Customer support information

- Purpose of collection: To collect payment for our service or goods and to help make your shopping experience personalized and easier.
- Source of collection: holycreationscomics.com/ Jessy Lynn-- owner/founder
- Disclosure for a business purpose: By make a payment with us, you agree to sharing your personal information with us so we can deliver your good or service.
- Personal Information collected: *marketing data*
- Purpose of collection: to provide customer support.
- Source of collection: collected from Holy Creations Comics
- Disclosure for a business purpose: *at this time, the only support who will revive is directly from Holy Creations Comics!.*
- Personal Information collected:

Minors

The Site is not intended for individuals under the age of *18 without parental consent*. We do not intentionally collect Personal Information from children. If you are the parent or guardian and believe your child has provided us with Personal Information, please contact us at the e-mail address above to request deletion.

Sharing Personal Information

We share your Personal Information with service providers to help us provide our services and fulfill our contracts with you, as described above. For example:

- We use Inc Authority to power our online store.
- We use Spod to deliver our product!
- We may share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

Behavioral Advertising

As described above, we use your Personal Information to provide you with targeted advertisements or marketing communications we believe may be of interest to you. For example:

- We use Google Analytics to help us understand how our customers use the Site. You can read more about how Google uses your Personal Information here: <https://www.google.com/intl/en/policies/privacy/>. You can also opt-out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout>.
- We share information about your use of the Site, your purchases, and your interaction with our ads on other websites with our advertising partners. We collect and share some of this information directly with our advertising partners, and in some cases through the use of cookies or other similar technologies (which you may consent to, depending on your location).

For more information about how targeted advertising works, you can visit the Network Advertising Initiative's ("NAI") educational page at

<https://www.networkadvertising.org/understanding-online-advertising/how-does-it-work>.

You can opt out of targeted advertising by:

FACEBOOK - <https://www.facebook.com/settings/?tab=ads>

GOOGLE - <https://www.google.com/settings/ads/anonymous>

- *BING* - <https://advertise.bingads.microsoft.com/en-us/resources/policies/personalized-ads>

Additionally, you can opt out of some of these services by visiting the Digital Advertising Alliance's opt-out portal at: <https://optout.aboutads.info/>.

Using Personal Information

We use your personal Information to provide our services to you, which includes: offering products for sale, processing payments, shipping and fulfillment of your order, and keeping you up to date on new products, services, and offers.

Lawful basis

Pursuant to the General Data Protection Regulation (“GDPR”), if you are a resident of the European Economic Area (“EEA”), we process your personal information under the following lawful bases:

- Your consent;
- The performance of the contract between you and the Site;
- Compliance with our legal obligations;
- To protect your vital interests;
- To perform a task carried out in the public interest;
- For our legitimate interests, which do not override your fundamental rights and freedoms.

Retention

When you place an order through the Site, we will retain your Personal Information for our records unless and until you ask us to erase this information. For more information on your right of erasure, please see the ‘Your rights’ section below.

Automatic decision-making

If you are a resident of the EEA, you have the right to object to processing based solely on automated decision-making (which includes profiling), when that decision-making has a legal effect on you or otherwise significantly affects you.

We *[DO/DO NOT]* engage in fully automated decision-making that has a legal or otherwise significant effect using customer data.

Our processor Inc Authority uses limited automated decision-making to prevent fraud that does not have a legal or otherwise significant effect on you.

Services that include elements of automated decision-making include:

- Temporary blacklist of IP addresses associated with repeated failed transactions. This blacklist persists for a small number of hours.
- Temporary blacklist of credit cards associated with blacklisted IP addresses. This blacklist persists for a small number of days.

Selling Personal Information

[INCLUDE THIS SECTION IF YOUR BUSINESS IS SUBJECT TO THE CALIFORNIA CONSUMER PRIVACY ACT AND SELLS PERSONAL INFORMATION AS DEFINED BY THE CALIFORNIA CONSUMER PRIVACY ACT]

Our Site sells Personal Information, as defined by the California Consumer Privacy Act of 2018 (“CCPA”).

- *categories of information sold;*
- *instructions on how to opt-out of sale;*
- *whether your business sells information of minors (under 16) and whether you obtain affirmative authorization;*
- *if you provide a financial incentive to sell information, provide information about what that incentive is.]*

Your rights

GDPR

If you are a resident of the EEA, you have the right to access the Personal Information we hold about you, to port it to a new service, and to ask that your Personal Information be corrected, updated, or erased. If you would like to exercise these rights, please contact us through the contact information above.

Your Personal Information will be initially processed in Ireland and then will be transferred outside of Europe for storage and further processing, including to Canada and the United States.

CCPA

If you are a resident of California, you have the right to access the Personal Information we hold about you (also known as the ‘Right to Know’), to port it to a new service, and to ask that your Personal Information be corrected, updated, or erased. If you would like to exercise these rights, please contact us through the contact information above.

If you would like to designate an authorized agent to submit these requests on your behalf, please contact us at the address above.

PCDPA

Under the Pennsylvania Consumer Data Privacy Act (PCDPA), consumers have the following rights:

1. **Right to Access:** Consumers have the right to request access to their personal data collected by businesses.
2. **Right to Deletion:** Consumers have the right to request that businesses delete their personal data.
3. **Right to Opt-Out:** Consumers have the right to opt-out of the sale of their personal data to third parties.
4. **Right to Correction:** Consumers have the right to request that businesses correct any inaccuracies in their personal data.
5. **Right to Data Portability:** Consumers have the right to request that businesses transfer their personal data to another service provider.
6. **Right to Know:** Consumers have the right to know what personal data is being collected about them, how it is being used, and who it is being shared with.
7. **Right to Non-Discrimination:** Consumers have the right to not be discriminated against for exercising their privacy rights.

Cookies

A cookie is a small amount of information that's downloaded to your computer or device when you visit our Site. We use a number of different cookies, including functional, performance, advertising, and social media or content cookies. Cookies make your browsing experience better by allowing the website to remember your actions and preferences (such as login and region selection). This means you don't have to re-enter this information each time you return to the site or browse from one page to another. Cookies also provide information on how people use the website, for instance whether it's their first time visiting or if they are a frequent visitor.

We use the following cookies to optimize your experience on our Site and to provide our services.

WE USE COOKIES OR TRACKING (ANALYTICS) TECHNOLOGIES!

The length of time that a cookie remains on your computer or mobile device depends on whether it is a “persistent” or “session” cookie. Session cookies last until you stop browsing and persistent cookies last until they expire or are deleted. Most of the cookies we use are persistent and will expire between 30 minutes and two years from the date they are downloaded to your device.

You can control and manage cookies in various ways. Please keep in mind that removing or blocking cookies can negatively impact your user experience and parts of our website may no longer be fully accessible.

Most browsers automatically accept cookies, but you can choose whether or not to accept cookies through your browser controls, often found in your browser’s “Tools” or “Preferences” menu. For more information on how to modify your browser settings or how to block, manage or filter cookies can be found in your browser’s help file or through such sites as: www.allaboutcookies.org.

Additionally, please note that blocking cookies may not completely prevent how we share information with third parties such as our advertising partners. To exercise your rights or opt-out of certain uses of your information by these parties, please follow the instructions in the “Behavioral Advertising” section above.

Do Not Track

Please note that because there is no consistent industry understanding of how to respond to “Do Not Track” signals, we do not alter our data collection and usage practices when we detect such a signal from your browser.

Changes

We may update this Privacy Policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons.

Complaints

As noted above, if you would like to make a complaint, please contact us by e-mail using the details provided under “Contact” above.

If you are not satisfied with our response to your complaint, you have the right to lodge your complaint with the relevant data protection authority. You can contact your local data protection authority, or our supervisory authority here: <https://scrantonpa.gov/privacy-policy/>

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